Agenda of the 6th European Forum for Marketing of Scientific and Research Organizations 1st Day

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8:30 am - 9:00 am	Conference registration (coffee and tea)
9:00 am - 9:30 am	Welcome speeches
9:30 am – 11:00 am	"High Tech Marketing - the Challenges of Moving Technology from the Lab to the Marketplace" Keynote Speaker - Professor William Bradley Zehner II, St. Edward's University, Texas, USA
11:00 am - 11:10 am	Coffee Break
	Session 1 Universities as scientific and research institutions

Session Chair: Professor Bogdan Sojkin

11:10 am - 11:55 am

- Challenges for Marketing of Scientific and Research Organizations, Prof. Bogdan Sojkin, Poznań University of Economics, Poland
- Old Time Religion of Marketing as a thing of the past, Crentsil Kofi Agyekum, Beijing University of Technology, China
- Marketing's role of higher education in raising awareness of innovation, Prof. Lidia Białoń, Warsaw Management Academy, Poland

11:55 am - 12:45 pm Lunch

Session 2 Communication strategies of scientific and research organizations Session Chair: Professor Mirosława Pluta-Olearnik

- Internationalization of marketing in the sector of the education and scientific research, Prof. Mirosława Pluta-Olearnik, Wroclaw University of Economics, Poland
- 12:45 pm- 1:45 pm
- Brand alliance: Building block for scientific organizations' marketing strategy, Prof. dr Jörn Redler, Corporate State University Baden-Wüerttemberg, Germany
- Effective media communication, Jadranka Jezersek Turnes, Director, Kontekst, Ljubljana, Slovenia
- Employer Branding in scientific and research institutions an internal intergenerational communication, Anna Dzienio, Dzienio PR Custom Made, Warsaw, Poland

1:45 am - 2:00 pm Coffee Break

2:00 pm - 3:00 pm 3:05 pm - 4:05 pm

Parallel workshops

- **Creation of a scientist image -** The workshop trainer a surprise
 - Storytelling in marketing of science Grzegorz Kosson, Writer and Strategist, Warsaw, Poland
 - The internet and scientific communication -Bartłomiej Juszczyk, Managing Director of Integrated Marketing Agency Adweb Group, Poland
- Commercialisation of a research results -Dariusz Trzmielak, PhD, Center of Transfer Technology - University of Lodz, Poland

Each Forum's Participant will be able to participate in two one hour workshops.

Please, make a selection of two workshops on the registration form - during process of registration. Numbers of seats is limited! First-come, first-served!

7:00 pm

A performance "The Talented Mr. Ripley" at the Studio Theatre. After the performance a banquet will be held.

2nd Day

8:50 am - 9:00 am

Welcome coffee and tea

Session 3 B2B Marketing in scientific organizations

Session Chair: Professor Durdana Ozretic-Dosen

- Country branding as a source of competitive advantage the role and importance of scientific and research organizations in country branding, Prof. dr Durdana Ozretic-Dosen, University of Zagreb, Croatia
- Building scientific institution's brand with online instruments, Barbara Mroz-Gorgon, PhD, Aleksandra Calka, MSc., Wroclaw University of Economics, Poland

9:00 am - 10:15 am

- A business model for scientific and research organizations, Jerzy Koszałka, PhD.
 Eng., Gdansk University of Technology, Poland
- Model of Sustainable Marketing and its influence on marketing of scientific and research organization, Marek Seretny PhD, Warsaw University of Technology, Poland
- The Value of Social Entrepreneurship in the private sector, Oana-Maria Fotea (c.Nica), Doctoral School Of Business Administration, the Bucharest University of Economic Studies, Bucharest, Romania

10:15 am - 10:50 am Coffee Break + Poster session

Session 4 New methods and tools of marketing of scientific and research organizations

Session Chair: Professor Zygmunt Waśkowski

10:50 am - 11:35 am

- Marketing innovations as a competitive advantage of universities,
 Prof. Zygmunt Waśkowski, Poznań University of Economics, Poland
- The management of the innovation activities in a scientific and researchdevelopment organizations, Jerzy Baruk PhD Eng., Maria Skłodowska-Curie University in Toruń, Poland
- Role of a technology transfer platform in commercialization of research results, Marzena Walasik, PhD, Institute for Sustainable Technologies – National Research Institute, Radom

11:35 pm - 12:35 pm

Session 5 Consumers and sales in scientific and research organizations Session Chair: Professor George J. Avlonitis

- Marketing Tactics & Strategies in a Period of Recession, Prof. George J.
 Avlonitis, Athens University of Economics & Business, Greece
- Reputation Management for Scientific Organizations- Framework.
 Development and Exemplification, prof. dr Petra Morschheuser, prof. dr Jörn Redler, Corporate State University Baden-Württemberg, Germany

- The influence of customer relationship management on customer loyalty, dr.
 Stanford Cronje, Cope Peninsula University of Technology, South Africa
- The usage of marketing relation strategy in the process of commercialization of science and technology, Małgorzata Grzegorczyk, PhD, University of Lodz, Poland

12:35 pm - 1:20 pm Lunch

Session 6 A practical application of marketing communication in scientific and research organizations (case studies)

Session Chair: Professor Agnieszka Izabela Baruk

- Recommending scientific organization by employees as the example of their presumption activity, Prof. Agnieszka Izabela Baruk, Lodz University of Technology, Poland
- The importance of science in the media the views and perspectives from the point of public relations, Dalibor Jakus, PR Director, Nulaosam, Zagreb, Croatia

1:20 pm - 2:35 pm

- The role of the Human Resource Marketing in the Process of Building CSR Strategy of Scientific Unit, Sylwia Jarosławska Sobór, PhD, the Central Mining Institute, Katowice, Poland
- Public relations dialogue tools on the Internet, Dariusz Tworzydło, PhD, University of Wrocław, Poland
- Website as a communication tool at scientific institutions, Marzena Feldy, PhD,
 National Information Processing Institute, Warsaw, Poland

2:35 pm – 3:00 pm Summing up & Forum closing